

vive[®]
MOBILITY



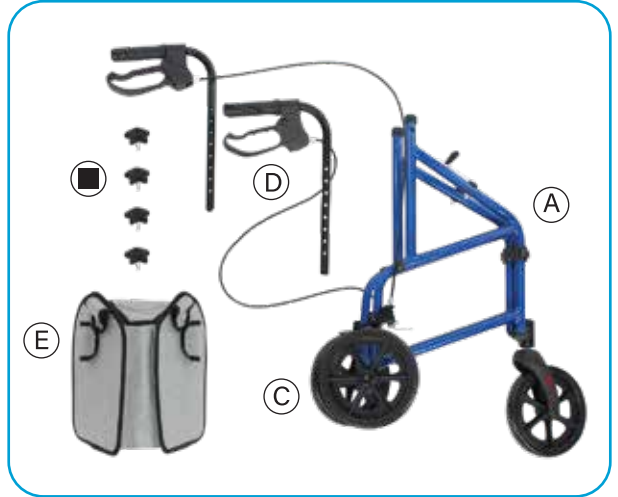
TRI-ROLLATOR

Owner's Manual
MOB1026

vivehealth.com

WHAT'S INCLUDED

- (A) 1x Three-Wheel Rollator Frame w/ pre-installed swiveling front wheel
- (B) 4x Hand Screws
- (C) 2x Rear Wheel Assemblies (non-swivel)
- (D) 2x Hand Grip Assemblies (non-swivel)
- (E) 1x Frame Bag



OVERVIEW

We are constantly answering questions and recording helpful videos to make using your Vive Mobility Three-Wheel Rollator as easy as possible. Throughout the manual we will include QR codes and links to additional information that can help you.



To see all FAQ's in one place
visit vhealth.link/ww0

ASSEMBLY INSTRUCTIONS

Want to watch us do this instead? Just go to the following link to see how to assemble and set up your Three-Wheel Rollator.



To see all FAQ's in one place
visit vhealth.link/g3c

Step 1

Unfold the Rollator Frame by pulling the two sides of the frame apart.

Step 2

Insert the rear wheels to the base. Make sure the pin engages and then attach the star screw.



Step 3

Lock the frame open by pushing forward on the small black lever on the folding hinge at the front of the frame until the hinge is straight.



Step 4

Follow the Brake Cable from one of the Rear Wheel Assemblies to the attached Hand Grip Assembly. Fit the Hand Grip down into the hole on top of the frame above the connected Rear Wheel Assembly.



Step 5

Set the Hand Grip to a comfortable height where the holes in the socket and the grip bar are aligned, and secure it in place with a Hand Screw.



Step 6

Repeat Steps 4 and 5 with the other Hand Grip Assembly on the other side of the frame. Make sure the Hand Grips are both set to the same height.

Step 7

Fasten the Frame Bag to the rollator frame with the metal snaps.



USING THE ROLLATOR

The Vive Three-Wheel Rollator is a mobility aide and should not be used for any other purpose.

Always use with the Rollator in front of you, making sure to evenly distribute your weight between the handlebars. You should be able to walk normally using the Rollator to help hold and balance your weight as you do.



There are two (2) different brake functions on the Rollator: an operating brake and a parking brake.

The operating brakes are intended to help maneuverability around corners or other objects, as well as provide a somewhat firm base for leaning on when needed. These brakes are engaged and released using the brake handles on the handlebars. Each side controls the brake for the corresponding rear wheel (left for left, and right for right). Just squeeze the brake handle to engage the brake on the corresponding wheel.



The parking brake is used to help prevent the Rollator from moving when not in use, or to prevent it from moving while sitting or standing. To engage the parking brake, push the parking brake handle down until it locks into a diagonal position, locking it into place. To disengage the parking brake, simply lift up on the handle.



To fold the Rollator for easy storage or transport, empty or remove the Frame Bag and pull back on the black knob at the folding hinge on the front of the Rollator. Then grab the two (2) sides of the Rollator frame and press them together to collapse it.

MAINTENANCE

The only maintenance required for your Three-Wheel Rollator is to keep it clean with a soft, damp cloth. Do not use any abrasive or volatile cleaners.

TROUBLESHOOTING

Occasionally, the brake cables can become loose. To tighten them, simply use a phillips head screwdriver to tighten the adjuster screw where the cable is connected to the brake handle. DO NOT attempt to use the Rollator if the brake cables are broken.

If you have any problems with the Rollator, including assembly, use, or maintenance, please contact service@vivehealth.com. Please report to vivehealth.com if any unexpected events occur.

ADDITIONAL INFORMATION AND SAFETY WARNINGS

- The Rollator has a weight limit of 250 lbs, and should not be used to support more weight than that.
- The Rollator is intended as a mobility aide and should not be used for any other purpose. Failure to follow this warning can result in damage to the equipment and/or severe injury.
- Do not sit on the Rollator as it is not intended to support weight in this fashion.
- Do not attempt to use the Rollator if either of the brake cables are loose, disconnected, or broken.
- The Rollator is intended for adult use only. Children should not attempt to use this equipment.
- Do not store the Rollator outside or in areas of extreme moisture, cold, or heat as these can damage the components over time, making them unsafe to use.

WARNING: No modification of this equipment from its original specifications is allowed.



VIVE GUARANTEE

You are protected by Vive Health's industry leading guarantee and customer service.

GOT MORE QUESTIONS?

Check out our list of Frequently Asked Questions at **vhealth.link/ww0** for helpful answers.



And if that doesn't answer your question, our customer service team would love to help! Feel free to connect with them by phone, e-mail, or chat on our website.

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